

2012/2013 Report to the Community

PRESIDENT'S MESSAGE

This year has seen many new initiatives and changes. Significant time was spent developing a new brand for the Child Witness Centre. We hope you like our new look! The timing for this rebranding was perfect as it coincided with our January 2013 move into our newly renovated child-friendly home at 111 Duke Street East in Kitchener. If you haven't had a chance to come see our new place, drop in as we'd love to see you.



Rob Dippell

Child Witness Program

- Our Child Witness Program received 317 new referrals which represented 206 actual cases - 59% were females, and 41% males; 44% witnesses and 56% were victims. Including cases that carried over from the previous year, we assisted 574 children, youth and their families in Waterloo Region, Guelph and Wellington County.
- Thanks to all our justice system partners who assisted us in providing vital services to children and youth in our community.
- We started providing our services in the new beautifully constructed Waterloo Region Courthouse that offers closed circuit television and private waiting room suites for a safe and welcoming environment for our clients and their families.
- With the support of a grant from

the Federal Justice Department, we initiated a needs assessment and feasibility study for establishing a Child Advocacy Centre in Waterloo Region. The report was reviewed by those who participated and is available online at www.childwitness.com.

Community Outreach

- The agency ran a successful Youth Symposium in April 2012 reaching more than 3,000 Grade eights in both Wellington County and Waterloo Region. The speakers shared a variety of inspiring messages and strategies for students.
- The Feb 2013 Pancake Lunch was also a great success. The event moved to Waterloo Inn (thanks Mary D'Alton and staff!) and attendance increased by more than 100 people who raised more than \$3,000.

- We participated in the Youth on Board program offered by Leadership Waterloo Region for the second year in a row.

Staff and Volunteers

- Meagan Copland was hired as a full-time caseworker to replace Susan Poland.
- Board member Angela Moisse led the search for a new Executive Director to replace Jack Reynolds who retired in January 2013. Laura Muirhead was hired as the new Executive Director.
- We are grateful to our professional, caring and dedicated staff, who in addition to Meagan and Laura are Jo-Anne Hughes, Linda Mark, Laura Cook and Sherry Stockton.
- We are grateful to the more than 80 volunteers who assisted the agency throughout the year. Special thanks to Peter Hughes,

Ken Bowman, Herb Spencer, Carl Thiel, Gladys Grant, Emily Liu and Cassandra Ryan who regularly volunteer.

Community Support

- For more than 30 years, we have relied on the community to support our work.
- Special thanks to the following major funders: Ministry of the Attorney General; United Ways of Kitchener-Waterloo and Area, Cambridge and North Dumfries and Guelph Wellington Dufferin; Region of Waterloo; Cities of Cambridge, and Guelph; Kitchener-Conestoga Rotary Club; Sertoma/LaSertoma Foundation; Manulife Financial; St. Mark's Lutheran Church; and Brian Vickers at TD Waterhouse and all those who participate in Brian's annual charity golf tournament.

continued on next page

574

children and families were assisted in 2012

Established in 1981, the Child Witness Centre is a local registered charity providing court preparation, court accompaniment, advocacy and support for child victims and witnesses.

Child Witness Centre

VISION

Care and compassion for all child victims and witnesses.

VALUES

Passion

- We do all we can to meet the individual best interests of the children and youth we serve.

Excellence

- We maintain best practices in all aspects of operations.

Community-Based

- We work effectively with justice system stakeholders and the community to sustain the services we provide.

Stewardship

- We ensure good stewardship and transparency with contributions of resources from the community.

Integrity

- By our words and actions, we are ethical, welcoming and respectful.

... More from the President

continued from previous page

We are grateful to the many other donors listed in this Annual Report, including individuals, businesses, service clubs, foundations and volunteers in the community who step forward to provide help throughout the year.

Governance:

- We are thankful to our Board of Directors for their significant commitment. The Board completed a three year Strategic Plan and identified three major

areas of focus including provision of services, community profile and financial diversity and established goals and objectives for each. We were extremely happy to have Larry Richardson and Sherry Currie join our Board. Sherry has been instrumental on the Program Committee and Larry on the Governance Committee.

- We thank Rod Miller, who retired after seven years of significant leadership and contribution on the Board.
- We thank Alexandra Hardy

who served on the Board from 2002-11, and just completed her term as a member on the Finance Committee.

In closing, I offer sincere thanks to the staff, volunteers, donors and the community at large for the cooperation, support and concern for child victims and witnesses. The year ahead promises to be even more rewarding and impactful.

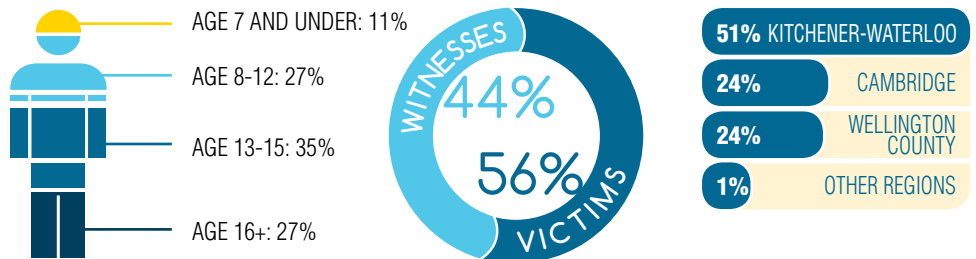


Child Witness Program Statistics

Year (Jan-Dec)	Active Cases from Prev Yr.	New Referrals	Total Children Assisted
2010	235	366	601
2011	221	430	651
2012	257	317	574*

*As of 2012, we no longer provide support to Brant County.

Profile of Children Assisted



Types of Cases



Relationship of Accused to the Child



OUR LOGO

The swirl symbolizes the transition from darkness (in the middle) to light, brightness, hope and optimism; the journey we hope to be a part of with the children that we serve with care and compassion.

Financial Highlights

BALANCE SHEET

Assets	March 31, 2013	March 31, 2012
Bank and Cash	\$143,175	\$126,904
Short Term Investments	\$203,807	\$207,946
Interest Receivable	\$35,624	\$0
Recovery and Prepaid Expenses	\$15,079	\$17,956
Capital Assets	\$434,898	\$403,112
Total Assets	\$832,583	\$755,918
Liabilities		
Accounts Payable & Accruals	\$61,644	\$13,500
Payroll Remittance Payable	\$6,382	\$6,264
Deferred Contributions	\$25,403	\$31,470
Total Liabilities	\$93,429	\$51,234
Net Assets		
General Reserve	\$279,256	\$223,669
Internally Restricted Fund	\$25,000	\$77,903
Investment in Capital Assets	\$434,898	\$403,112
Total Liabilities and Net Assets	\$832,583	\$755,918

STATEMENT OF OPERATIONS

Revenue	March 31, 2013	March 31, 2012
Community Donations	\$57,143	\$90,816
Agency Run Events	\$57,875	\$58,318
Rotary Dream Home Lottery	\$82,597	\$182,403
Government Grants	\$175,356	\$175,176
Child Advocacy Funding	\$42,700	\$0
Grants & Foundations	\$0	\$1,000
United Way	\$77,040	\$72,000
Break Open Tickets	\$6,957	\$17,808
Other Income	\$16,708	\$18,403
Total Revenue	\$516,376	\$615,924
Expenses	March 31, 2013	March 31, 2012
Facility	\$75,319	\$62,859
Administration	\$13,811	\$15,928
Resource Development & Marketing	\$12,859	\$7,202
Staffing Expenses	\$294,038	\$288,495
Programming	\$16,186	\$11,385
Events	\$32,363	\$32,240
Child Advocacy Consulting	\$37,330	\$0
Total Expenses	\$481,906	\$418,109
Excess of Revenue Over Expenses	\$34,470*	\$197,815*

*Deferred contributions are donations being held to fund specified future expenses, such as the 2012 Youth Symposium. The significant increases in assets, reserves, revenue, and the excess of revenue over expenditures primarily reflect Rotary dream home funding related to the purchase, renovation and furnishing of a new facility for the Child Witness Centre, and the fact that some of that money is being held for expenditures which will occur in 2013. The internally restricted fund on the Balance Sheet includes a \$25,000 capital fund. The agency's general reserve is targeted to be 50% of one year's operating costs, to ensure that services can be sustained in the event of a shortfall in our fundraising.

Testimonials from Children and Their Parents

"I don't know how families can go through court without your help. Thank you!"

"You were wonderful!! Thank you for being so kind and supportive."

"You were with me in the courtroom, you helped me whenever I needed it, and you answered all my questions. You were awesome! Thank you."

"Thank you so much! I am forever grateful."

"Thank you for the support and information I was given, making me feel safe and knowing I was well taken care of."

"I had someone to talk to about this and didn't judge me and became my friend. That made it easier to tell my story. Thank you for being there for me."

"I was amazed that your service was available and was so supportive. You were a definite asset to our family, especially our child."

"Your services provided a sense of security and caring, which made the court process less intimidating. Excellent job!"

2012-2013 Board of Directors

Rob Dippell (PRESIDENT),
Rod Miller (PAST PRESIDENT),
Ranjini Jha (TREASURER),
Maedith Radlein (SECRETARY),
Lara Banks, Sherry Currie,
Doug MacMillan, Patti McKague,
Angela Moisse, Larry Richardson,
Jennifer Robinson, Corrie
Thompson, Cate Welsh and
Terry Wichman



Certain funding for this program is provided by the Ontario Ministry of the Attorney General. Views and opinions do not reflect the views and opinions of the government.

Salute to Donors and Volunteers

APRIL 1, 2012 – MARCH 31, 2013

Bud Adams
Adventure Guide
All Wet Water Sports
Artistic Landscaping
B. Cook General Maintenance & Repairs
John & Colleen Backewich
Willa Baker
Jim Baleshta & Dianne Wilkinson
Frانيا Banks
Lara Banks
Penny Banks
Barney Printing
Ewan Bayne
Amelia Biggs
Bingemans
BlackBerry
Cheryl Blakey
Blue Skies Yoga
BNE Contractors Inc.
Boston Pizza
Martha Borys
Bruce Boucher
Ken Bowman
Mark Bowman
Peter Braid
Kathy Braungart
Teresa Briski
Petra & Toon Buding
Lynda Burnett
Allan Bush
Cambridge & North Dumfries Community Foundation
Cambridge Butterfly Conservatory
Cambridge Highlands Lions Club
Diane Carey
Gerard Carmichael
Central Fresh Market
Gord Chambers
Rick Charity
Philip Charter
Tracey Chase
Norma Chubb
Robin Clark
Columbia Lakes Fitness
Ben & Laura Cook
Ian Cook
Mark & Meagan Copland
Susan Copland
Kristin Corbett
Corporation of the City of Cambridge
Corporation of the City of Guelph
John Couillard
Sue Coulter & Frank Etherington
Cowan Insurance Group
Christine Crimp
CTV Southwestern Ontario
Mary Ellen Cullen
Fred Curren
Sherry Currie
Curves
Diane Cvetich
Bonnie Daniels
David McCammon Photography
David's Gourmet
Tova Davidson
Decorator's Corner
Deena Denton
Josh Dills
Rob Dippell & Stephanie Ratza
John & Marilyn Dippell
Eric & Dee Anne Dirksen
Dianne Boston-Nyp
Mike Bournan
Bob & Sue Doherty
Don's Produce
Drayton Entertainment
Duff's Fireside Club
Eva Dunlop
Edelweiss Sports Bar & Grill
Elmira Maple Syrup Festival
Emmanuel at Brighton Child Care Centre
Empire Theatres
Marjorie Eveleigh
Mark & Anita Fackoury
Ruth Farley
Linda Feltis
FGL Sports
Nancy Finkle
Fitness 360 for Women
Robert & Beatrice Fleischauer
John Fleischauer
Gale Fleming
Bob & Dorothy Fletcher
Jim & Linda Foley
Barb Fooks
Jeanne Foster
Frانيا Banks Designs
Susan Frid
Greg Friday
Jim & Heather Furlong
Galaxy Theatre
Galt Country Club
Marianne Garbotz
Harry & Mildred Gardiner
Jack Garramone
Jay Gasselte
Mike Gatto
Gibsons Home Furnishings
Mike & Sue Gillespie
Lauren Girr
Golf Without Limits
George Graham
Gladys Grant
Gordon Food Services
Greater Kitchener Waterloo Chamber of Commerce
Diane & Dave Greb
Roger & Connie Green
Carey Grierson
Anne Grothen
Linda Gumble
Gerry & Phyllis Haack
Garry Haack
Mike and Jan Hallman
Nathan & Rebecca Hallman
Chris Hannaford
Rebecca Harder
Alexandra Hardy
Harvest Moon Restaurant
Hauser Company Store
Hendrix Genetics
Kurt & Karin Henning
Home Furniture
Bob & Sandy Horton
Huether Hotel
Peter & Jo-Anne Hughes
John & Elaine Hume
Tom & Pat Hummel
Carolyn Stewart & Mike Hunter
Harvey & Norma Hutton
INTELLIRESPONSE Systems Inc.
Frank & Judy Ische
John & Gwyn Jalbert
Ranjini Jha
Mari-Jo Collins & Mark Jeffrey
Jim Reitzel Realty Ltd.
Mark Johnson
Dave Johnston
Rob & Candace Jones
Martin & Helga Juergensen
Justice Canada
Kristina Kangur
Theresa Karn
Karl & Judy Kaufman
Dieter & Rosalind Kays
Kinsmen Club of Kitchener Waterloo
Kitchener and Waterloo Community Foundation
Kitchener Waterloo Sertoma Club
Kiwans Club of Elmira Inc.
Gary & Hermaine Kobe
Linh Konkolowicz
Attila Korga
Wally & Karen Korol
Kelly Krafchick
Katie Krafchick
Peter & Janice Krafchick
David & Ellen Krafchick
Dirk Kuemming
Len & Sue Kurt
Wendy Lackenbauer
Mike Lankowski
Laureate Beta Sigma
Anne Lavender
Myung Jin Lee
James Lehnen
Wanda Leis
Pat Lepold
Joel & Laurie Levesque
Timothy & Patricia Leyes
Library Services Centre
Libro Credit Union
Don & Roxy Linkletter
Lions Club of Elmira
Tom Litwiller
Emily Liu
Loblaw
Loon in Balloon Publishing
Shelley Love
Delores Maas-Crowell
MacGregor Meat & Seafood
Mackenzie Financial Corporation
Doug MacMillan
Macquarie Financial
Tri Magpali
Betty Anne & Geoffery Malleck
Karan Mann
Janet Manston
Manulife Financial
Marineland
Linda & Lloyd Mark
Marlin Travel
Marron Business Products
David & Rowena Martin
Max's Golf Centre
May Court Club of Kitchener-Waterloo
Lewis & June McDonald
Lauren McGirr
Patti McKague
Duncan McLean
Ronald & Judy McKay
Vivian McLellan
Ginny McQuay
Nicola Melchers
Debbie Miethig
Rod Miller & Sue Gallagher
Ministry of the Attorney General
Angie Moisse
Moksha Yoga
Montana's Cookhouse
Kim Morningstar
Bill and Laura Muirhead
Wayne Murch
Kathy & Harry Must
Marion Mutton
Mutual Life Long Service Members
Nan Forler
Adie Nelson
Judy Newman
Leonie Nickie
OPP Social Committee
Optimist Club of Kitchener Waterloo
Optimist Club of Twin Cities
P & H Foods
Chris Pidgeon
Piller's Fine Foods
Pita Pita
Mark and Susan Poland
Barbara Pressman
Frank Preston
Probus Club of Kitchener-Conestoga
Probus Women's Club of Kitchener - Westmount
Barb Pryor
Rick & Barb Purdy
Margaret Putnam
RBC
David and Julie Radar
Maedith Radlein
Ken & Norah Rae
Rae & Lipskie Investment Counsel Inc.
Andre Rajna
Regional Municipality of Waterloo
Bob & Lois Reichard
Sandra Reimer
Jack & Mary Reynolds
Janis Reynolds
Mary Beth Reynolds
Bill & Penny Richards
Larry & Wendy Richardson
Al Rickard
Gerry & Joy Rickert
Tim & Carrie Rickert
Elna Robertson
Jacqueline & Gregory Robertson
Jennifer Robinson
Ron & Gladys Robson
Sandra & Clinton Rohr
Linda Rose
Chris Ross
Rotary Club of Kitchener-Conestoga
Angel & Dave Roth
Royal City Lions Club
Sheila Rule
Susan Russell
Cassandra Ryan
Safalaw Professional Corporation
Fran Sandrock
Kerstin Saur
Kris Schumacher
Scotiabank
Marnie Sealeybaker
Ray Seed
Jason & Karen Selby
Sertoma/LaSertoma Foundation of Waterloo Region
Service 1st Heating and Cooling
Shelley Gibbs
Wahaj Siddiqi
Sleeman Breweries Ltd.
Julie Snook
Sole Restaurant & Wine Bar
Sorbara Law
Bill Spall
Louise Sparrow
Garth & Margaret Spencer
Herb & Dorothy Spencer
Elizabeth Sproule
Louise Squire
Scott Strigley
St. Jacobs Country Playhouse
St. Mark's Lutheran Church
Staples
Anne & Doug Stephens
Patrick Stevens
Katie Stewart
Susan Stirrup
Jennifer Stockall
Sherry & Al Stockton
Dwight & Kathy Storrington
Jim & Mary Straus
Craig & Barb Sullivan
Sun Life Financial
Supperworks
Sharon Swance
Symposium Restaurant & Lounge
T.C. Group America's
TD Bank Financial Group
Patti & Karl Tera
The Co-operators
The Guelph Community Foundation
The Huether Hotel
The Law Family
The Letter M Marketing
The Madd Group
The Museum
The Rae Lipskie Partnership
The Registry Theatre
The Steele Family Fund
The Waters Spa
The Works
Carl Thiel
Doug Thiel
Thomas Brock Law Office
Corrie Thompson
Ryan Thompson
Tiuta Accessories
Bill & Roseanne Toronchuk
Toronto Dominion Bank
Township of Woolwich
Marilyn Trueman
Margaret & William Turnbull
Turtle Pond Toys
Nita & Alex Ullman
United Way Cambridge & North Dumfries
United Way K-W & Area
United Way of Greater Toronto Donor Designations
United Way Guelph Wellington Dufferin
United Way Ottawa Donor Designations
United Way Peel Region Donor Designations
Thelma & Swain VanCamp
VIA Rail Canada Inc.
Brian & Trudy Vickers
Vijay's Restaurant
Viola Uptown
C. Wagenknecht
Jerry & Emily Walker
Ashley Warne
Waterloo Inn & Conference Centre
Waterloo Region Museum
Waterloo Siskins Hockey Club
Kent Weiler
Cate Welsh
Whistle Bear Golf & Country Club
Stewart Whitney
Jim & Mary Whitney
Terry & Lois Wichman
James Widdecombe
Bill Wilson
Duncan & Harriet Winhold
Dennis Wong
Stephen Woodworth MP
Words Worth Books
Bob & Barb Wynne
Zehrs Markets
Zonta Club of Guelph Area
Owen Zorgdrager
+ 19 anonymous donations

We are extremely grateful to all who help sustain our services for child victims and witnesses.

THANK YOU!